

***“You will see that we have changed the way things are done, in order to take the very best care of you.”***

## **Before Your Appointment at the Clinic**

Please read our [Risk Assessment Questionnaire](#) and bring your completed [Patient Consent Form \(please download\)](#) and if applicable please also bring in a copy of your current prescriptions.

## **Arrival at the Clinic**

The nearest car park is Belle Meadow. On entry to the Clinic please wear a face mask. We also can provide you with one (medical grade fluid resistant) free of charge, so that we may fulfil our duty to protect our vulnerable patients. Please use the hand sanitiser available at reception and where possible please observe social distancing, especially if you need to use the area near the toilets, or if making appointments after your treatment.

Only Patients are requested to enter the Clinic and please do not bring in shopping bags etc. If you do require a carer, please speak to Marilyn or Heidi prior to your treatment.

## **Treatment Room**

Please refrain from touching anything, we will open the door for you. Please wash up to your elbows once in the treatment room. We are unable currently to provide any modesty covering or blankets for you during your treatment, you are welcome to bring in freshly laundered coverings of your choice in a bag.

There will be a disinfected plastic container for you to put your shoes and clothes into.

## **Keeping You Safe**

We will be wearing face masks (medical grade fluid resistant) at all times and may be wearing face visors if working close to your face. We will wash our hands, as always, prior to any physical contact with you and again immediately after. The couch will only have paper towels on and we will be using washable pillows. The treatment room will be disinfected between patients. We have installed a Blueair air purifier that removes over 99% of airborne pollution and particles down to 0.1microns with its unique HEPASilentPlus™ technology.

## **Payment/Making Appointments**

You can make appointments at the desk after your treatment. We do not accept card payments. Please pay by cash or cheque. If this is not suitable please pay in advance by BACS.

## **Charges**

From 1st April 2022:

Initial Treatment £60

Subsequent Treatments £48

If you have any questions or concerns, please feel free to contact us at:  
[contact@acupuncturenorthdevon.co.uk](mailto:contact@acupuncturenorthdevon.co.uk) or clinic reception 01271 375579

## **Other useful links:**

[NHS 111 online - Check Your Symptoms](#)

[NHS Covid-19 General Information](#)

[GOV.UK - Covid-19](#)

[GOV.UK Guidance on NHS Test And Trace](#)